

Hosted Backup and DR

You already know that your business data is one of the most important assets of your company, an asset that you cannot afford to lose.

If your company backs up data only where it is created, i.e. within your office premises, important information could be lost if a disaster strikes. The most effective method to protect your data is to back up to an off-site location, however, for small to medium organisations, creating a sensible backup solution can be complex and expensive, plus, it needs constant testing to ensure it will deliver in a crisis.

Tiva have partnered with Plan B to offer a fully managed and monitored cloud backup solution. For most organisations hosted backup and DR will meet all your requirements, minimal cost.

What is hosted backup?

Hosted backup means to back up data from your workstation or server over a network on a remote server. This is so that in the event those files are lost or damaged, they can be restored.

What is DR?

DR is an abbreviation for Disaster Recovery and is an area of security planning that aims to protect organisations from the effects of significant negative events. The goal with our DR services is to allow your business to continue operating as close to normal as possible.

Tiva and Plan B Advantage:

- Fully Managed and Monitored
- No Upfront Fee
- Application Snap
- Universal Recovery
- Replication
- File Search-and-Restore Wizard
- UK Datacentres
- 24/7/365 Support
- Virtual Snap
- Verified Recovery
- Virtual Standby Locally or in the cloud
- Document Failover Plan

Pricing

You would pay a fixed fee of £75 per month per server for unlimited data.

How does it work?

1. Select your appliance
2. Select your cloud storage
3. Select your RPO & RTO targets (how fast you need to be back after a disaster and at what point in time you need to refresh to)
4. Leave the rest to Tiva and Plan B



FAQ's

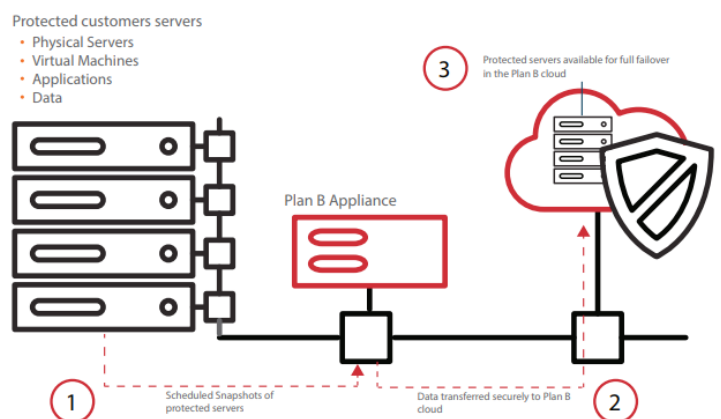
- What if there isn't a package that works for my business?

Hardware spec and cloud packages can be changed to meet your requirements. Please speak to Tiva for more information.

- What is the process after the proposal has been signed off?

Once the proposal has been signed off, Tiva will create a new account in the portal for you. The backup will then be installed and configured on the server.

Tiva will be able to monitor the back-up remotely and investigate any back-up failures as they are flagged.



29%



of hard drive failures
are caused by accident

60%



of SMBs that lose their data
will shut down within 6 months

58%



of SMBs are not prepared for
a data loss